



NNV Membership Agreement and Waiver of Liability

Our Mission: Northwest Neighbors Village (NNV) is a nonprofit organization operating in the District of Columbia with a mission to enable older adults to thrive as they age in our community by offering a robust network of resources and opportunities. NNV provides a wide variety of non-medical, volunteer services that offer support, companionship, and social engagement to our members, while providing reassurance to their loved ones.

Our Members: Membership in the Village is open to residents in the neighborhoods of Chevy Chase DC, Tenleytown, American University Park, and Forest Hills. Membership categories are:

- **Full Member(s)** – Individuals or households (up to three adults) who pay the full membership rate. Full Members have access to NNV volunteer services and referrals, and are invited to NNV sponsored events.
- **Member(s) Plus** – Individuals or households (up to three adults) with limited income who pay a reduced fee with a subsidy from NNV. There are eligibility requirements for this level of membership. Member Plus members have access to NNV volunteer services and referrals, and are invited to NNV sponsored events.
- **Supporting Member(s)** - Supporters and contributors of NNV. A portion of the Associate Membership fee is tax deductible. Associate Members are invited to participate in all group activities and have access to NNV referrals. Associate Members do not receive volunteer services through NNV.

Our Volunteers: NNV offers an array of volunteer services to our members. Services are provided by volunteers who contribute their time to assist their neighbors. All volunteers attend a mandatory training program and submit to a background check. Transportation volunteers have an additional background check processed by the Department of Motor Vehicles. NNV educates our volunteers about issues of aging and disability and alerts them to any specific requirements of the members they assist. However, volunteers **do not have medical training and are not permitted to offer medical care or advice.** In an emergency, a volunteer will call 911 or the Bethesda-Chevy Chase Rescue Squad and remain with the member until qualified medical care is obtained.

Our Services*: Services offered by NNV volunteers:

- **Chores and errands** – Grocery shopping, putting away groceries, prescription drop-off/pick-up, changing light bulbs, tidying up (not heavy cleaning)
- **Electronic help** -- Computer, VCR/DVD, cable TV and/or phones, etc.
- **Friendly visits** – Phone calls and visits
- **Handyman/Odd jobs** – Simple home repairs and maintenance
- **Pet, plant, mail care** – While you are away
- **Decluttering/Organization** – Simple projects
- **Transportation** -- To medical visits, shopping, social events
- **Medical note taking** – Specially trained volunteers assist with note taking at medical appointments

In addition, NNV offers group activities for members including:

- **Social events** – Parties, picnics, dinners, coffee hours, other get-togethers
- **Cultural events** – Concerts, lectures, seminars, book clubs, interest groups
- **Healthy Living Activities** – Yoga classes, walking clubs, exercise groups
- **Trips** – Cruises, bus tours

***Please Note: The availability of in-person group programming and volunteer services may be temporarily adjusted to reduce the risk of exposure to the novel coronavirus. Northwest Neighbors Village is creating guidelines and safety protocols in accordance with local and federal recommendations to prepare for gradually and safely navigating our future during the pandemic.**

NNV also maintains a list of vetted professionals and organizations for services beyond the capacity of NNV's staff and volunteers. Home Care, Daily Money Managers, major home repairs, home inspections, and landscaping are some of the service areas for which referrals to professional providers are available.

Privacy: The Village will take all reasonable steps to protect the personal information of its Members. However, where concerns regarding a Member's health or safety arise, the Village reserves the right to contact the individual(s) listed by the Member as the emergency contact.

Termination of Agreement: The Village reserves the right, in its sole discretion, to terminate this agreement at any time if the Village determines that it is in the best interest of the Village, its volunteers, other Members or the undersigned Member(s). Three- Month Trial Memberships expire 90 days after receipt of the first payment. The undersigned Member(s) may choose to convert to an annual membership after the three-month trial membership ends, at which time the annual membership date will commence on the date signed below. If the Village terminates this agreement, a portion of the monthly fee will be refunded on a prorated basis. The undersigned Member(s) may terminate this agreement at any time by providing written notice to the Village. If the Member(s) terminate(s) this agreement, no portion of the monthly fee shall be refunded.

Waiver of Liability: I understand that NNV services are provided by volunteers, not professionals. I agree to indemnify and hold the Village harmless for any loss, expense or personal injury arising from activities of its employees or volunteers including, in cases of automobile accidents, volunteer drivers. I further waive all liability against the Village for injury due to accident, negligence or breach of privacy. This waiver applies to any action brought by myself, my heirs and assigns, or my insurance company. Furthermore, I release the Village from all responsibility or liability stemming from the conduct of professional providers it may recommend as the Village is neither affiliated with nor has oversight of third party vendors.

I/We certify that I/we have read and understand this Membership Agreement and wish to become a member of Northwest Neighbors Village under the terms of this agreement.

Member #1:

Print First Name

Print Last Name

Signature

Date

Member #2:

Print First Name

Print Last Name

Signature

Date

NNV Authorized Signatory:

Print First Name

Print Last Name

Signature

Date